

7. DEATH REGISTRATION AND TRANSPORTATION OF MORTAL REMAINS

Death Registration/Transportation of Mortal Remains/e-CARE registration

<p>Death Registration – Only for Indian Nationals (Gratis)</p>	<p>Death of an Indian national should first be registered with the Embassy of India, Santiago by submitting</p> <ul style="list-style-type: none">• Death Certificate. The certificate should be apostilled and translated in English.• Duly filled Miscellaneous Consular Application Form and Death Registration Form.• Copy of detailed police report, in case of Accidental or Unnatural death.• Copy of Passport and valid Chilean/RUT.• Original Passport for cancellation.• 2 photographs (2-inch x 2 inch in size white background) of the deceased.
---	---

No Objection Certificate for carrying mortal remains

(CLP 24.900)

If the next of kin/ relatives/ family members of the deceased wish to transport human ashes/ mortal remains to India for some religious/customary purpose, the Embassy of India issues a No Objection Certificate (NOC) in this regard. For this service, concerned family member should provide a consent letter to the Embassy.

- Duly filled [Miscellaneous Consular Application](#) form and Death [Registration Form](#).
- 2 photographs (2-inch x 2 inch in size white background) of the applicant
- Valid passport in original and copies of the passport pages containing personal particulars of the passport holder.
- Original OCI/PIO card and its photocopy, if held by the deceased
- Apostilled Cremation Certificate.
- Consent letter from Next of Kin of the deceased for local cremation / burial / transportation of mortal remains, duly attested by a Notary.
- Embalming Certificate. It is must if the mortal remains are to be carried to India.
- Passport Copy of the applicant.
- Non-Communicable Disease Certificate.
- Proof of Residence of the Applicant.
- Apostilled Death Certificate issued by the relevant local authority. Translation is mandatory.

e-Clearance for Afterlife Remains (eCARE) portal

In order to streamline and expedite the process of Public Health Clearance for transporting human remains to India, Ministry of Health and Family Welfare, Government of India has developed an e-Clearance for Afterlife Remains (eCARE) portal. The link to access the portal is as follows: <https://ecare.mohfw.gov.in> .

2. The Portal is aimed at integrating all stakeholders on a single all-in-one interface, including the Consignee, Airport Health Organizations (APHOs) and Airlines. The portal facilitates smooth and timely clearance of documents with automated periodic alerts and live status tracking.

3. The following are authorized to apply for e-Clearance using the portal:

- Any individual who is relative or friend of the deceased can submit the application in the portal;
- Any organization viz. NGO, Funeral Services, Embalmers or Indian Embassy who is assisting the families in transportation of the Human Remains;
- Any Airlines who can facilitate the applications on behalf of the family of the deceased for transportation of the Human Remains.

4. Below is the list of documents required for submitting an application:

Embalming Certificate;

Death Certificate (Apostilled);

NOC from Indian Embassy;

Cancelled passport of the deceased.

Death Certificate should be translated if not in English.

Certificate of packaging of Human remains as per WHO guidelines;

Certificate of non-infectious disease provided by health authority;

Transit/burial permit.

The concerned authorities may ask for these documents while approving the application as per the need.

5. For details the eCARE User Manual and FAQ documents may be referred :

User Manual: https://ecare.mohfw.gov.in/assets/eCARE_User_Manual.pdf

FAQ Document: [https://ecare.mohfw.gov.in/assets/faq/FAQ%20e-CARe\(V-2\).pdf](https://ecare.mohfw.gov.in/assets/faq/FAQ%20e-CARe(V-2).pdf)

Note:

The deceased person's passport must not be used for new user id creation as it will not allow that passport number to be submitted as application for transport as human remains. It should also be noted that the name of the deceased person cannot be used as name of applicant or consignee.

6. Account Details

A/C Number - 102784

Bank name - Banco Santander

A/C Type - Cuenta Corriente

RUT - 69.903.100-3

A/C Name - Embajada de la India

Destination email: cons1.santiago@mea.gov.in

Please attach a copy/screenshot of payment.

- Processing Time: Usually within 1-2 days days from the date of receipt of documents at the Embassy, subject to submission of all requisite documents.

Address	971 Alcantara, Las Condes, Santiago (Chile) ZIP Code: 7550427
Mail Box	10433, Santiago

- Note: - If applicant is coming in-person, please come between 10:00 AM to 12:30 PM to the Consular Section, Embassy of India, Santiago, Chile.

The applications can be sent by Post. The Embassy of India will not accept any responsibility in case the courier is lost / misplaced / damaged or delayed. The applicant should use the courier service (with tracking facility) of their choice and are advised to keep the tracking numbers (for return courier as well) with them if arranging for the pickup.